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IT Infrastructure & Management

By Surendra Keshari & Narendra Kumar

I.K. International Publishing House Pvt. Ltd., 2012. Paperback. Book Condition: New. 18cm x 24cm. This book is designed for undergraduate and postgraduate students of IT Infrastructure & its Management. In the current competitive world, business enterprises face different challenges in managing their IT infrastructure. To handle these challenges, IT Infrastructure Management offers focused and efficient solutions in important infrastructure. Business organizations can achieve cost-effective and quick time to delivery by using proven delivery models, mature techniques, standardized tools and robust process offered by IT Infrastructure Management. IT Infrastructure Management guarantees high reliability, round-the-clock availability of services, efficient management and optimum scalability. IT infrastructure service delivery helps in achieving proactive and cost-effective solutions and gaining fast return on IT infrastructure investments. This book emphasizes the following basics of Information Technology Infrastructure and its Management. ò IT Infrastructure and ITIL, ò Service Delivery Process, ò Service Support Process, ò Storage Management, ò Security Management, ò IT Ethics.

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